ADDENDUM NO. 1

ISSUE DATE: April 5, 2024

RFP 24016 Electronic Health Record

Issued By:
LOS RIOS COMMUNITY COLLEGE DISTRICT
Purchasing Department
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This addendum forms a part to the Contract Documents. The addendum items supersede and supplement all portions of the RFP documents with which it conflicts.

This Addendum must be acknowledged in the space provided on the Proposal Form and is considered part of the RFP documents.

This Addendum consists of 3 pages containing Requests for Information & Responses.

1) Locations Please list the number of facilities/locations where staff will be working from. We ask this primarily to determine if there is a need for check in kiosks or front desk staff at each of these locations.
RESPONSE: We have 4 Student Health & Wellness Centers located on the 4 college campuses at American River College, Cosumnes River College, Folsom Lake College and Sacramento City College.

2) User Counts
Pricing is based on the number and the type of user. Clinical and nonclinical user licenses have different prices. Medical and Counseling users also have different prices. Medical users that can prescribe are also priced higher than non-prescribers as they require access to the prescription writer.
Please list counts for the following:
SHS clinical prescribers (access to EMR and Rx Writer including controlled substances) RESPONSE: 0
SHS clinical prescribers (access to EMR and Rx Writer) RESPONSE: 0
SHS clinical non-prescribers (access to EMR) RESPONSE: up to 10
SHS non-clinical (schedulers, admin, etc - no access to EMR) RESPONSE: up to 10
MHS clinical non-prescribers (counselors with access to EMR) RESPONSE: up to 20
MHS non-clinical (schedulers, admin, etc - no access to EMR) RESPONSE: up to 10 (they are the same people that need access to the physical health schedules as well)

3) Student Information System
Are student records managed in the same Student Information System across all campuses? RESPONSE: Yes
What system(s) is being used? RESPONSE: PeopleSoft

4) Services Requested:
The RFP lists “Ability to bill for Local Education Agency (LEA) Medi-Cal or Family PACT Provide detailed information about the features that are included for billing in the EHR to support patient, Medi-Cal or another agency billing Is documentation structure compliant with a Medi-Cal billing audit for both physical and mental health?”
What volume of claims do you anticipate for Medi-Cal and FamilyPact?
RESPONSE: We are not billing yet, but want the capacity. We are unsure the number of claims at this time.
What types of services do you bill to MEdical and Family PACT? RESPONSE: None at this time but want the capacity. We are just beginning to explore these services. The most frequent services would be for reproductive and sexual health.

5) Migration
Are all campuses currently on the same EMR system? RESPONSE: Yes
Can you list the system(s)? RESPONSE: Medicat
We have some systems we migrate from regularly that we can quote fixed prices on.
How long have you been on these systems? RESPONSE: 2013-2019 only Sacramento City College and then from 2019 - current for all 4 colleges (Sacramento City College, American River College, Cosumnes River College and Folsom Lake College).
Do you have an estimate of the amount of data in both storage and number of records? Break these down by different EMR systems if there is more than one.
RESPONSE: just one college from 2013-2019 and then the rest of the colleges for the past 5 years. Our best estimate is around 5-10,000 records.
6) Options

Does MHS require any 3rd party Survey instruments - CCAPS, PHQ9, OQ45 etc.  
RESPONSE: Yes

Will you require a Fax interface? One or two? It is common for MHS and SHS and different facilities to have separate lines. How many lines? RESPONSES: Each of the 4 clinics just need 1 line

Will you require TeleHealth Zoom interfaces for any Users? RESPONSE: Yes for mental health

If so, how many? RESPONSE: up to 20 and the ability to add more if needed

Will you require the automated immunization compliance module? If your immunization compliance needs are simpler there is a lower cost semi-manual option. RESPONSE: Yes – we need integration with the California Immunization Registry – both getting IZ information from CAIR and uploading our IZ and TB test results. We included CAIR II integration in our RFP request.

END OF SECTION.